

Enquiries by topic

Topic	Enquiries
EU Institutions	3.597
EU general and Member States	1.847
Employment, social affairs and equal opportunities	1.783
Air passengers rights	1.726
Justice Freedom and Security	1.451
Consumer / Food safety / Public health	1.241
Enterprise and industry	1.215
External relations and development	732
Education / Training / Youth	714
Customs and taxation	556
Total	14.862



Topic	Enquiries
Other specific policies including Competition, External trade, Enlargement, Agriculture and rural development, Regional policy, Information Society and media, Culture, Economic and monetary affairs, Research and innovation, Fisheries and maritime affairs, Internal Market and services and Environment	4.330
EIT	119
Research enquiry service	2.003
Export Helpdesk	169
Practicalities (Including complaints, OPOCE, mission, history, issues not related to the EU, bilateral agreements, national authorities, request for contact details and request for clarification)	2.417
Grand Total	23.900

Hot topics by country

Air passengers rights	Enquiries
Spain	268
Germany	233
United Kingdom	139
France	136
Italy	92
Netherlands	79
Belgium	66
Portugal	44
Austria	28
Finland	25
Greece	22
Ireland	14
Denmark	12
Sweden	11
Luxembourg	9
Total EU-15	1.178
Hungary	17
Romania	16
Cyprus	12
Bulgaria	9
Czech Republic	7
Estonia	7
Poland	7
Malta	5
Latvia	3
Slovakia	3
Slovenia	2
Total EU-12	88
non-EU	97
Unspecified	363
Grand Total	1.726

Free movement of persons / workers	Enquiries
Spain	153
Germany	119
United Kingdom	114
France	99
Italy	82
Belgium	49
Netherlands	45
Greece	40
Portugal	26
Ireland	23
Austria	22
Sweden	20
Finland	10
Denmark	9
Luxembourg	2
Total EU-15	813
Bulgaria	32
Romania	30
Cyprus	22
Poland	20
Czech Republic	12
Hungary	11
Latvia	11
Slovakia	8
Lithuania	7
Estonia	4
Slovenia	2
Malta	1
Total EU-12	159
non-EU	102
Unspecified	182
Grand Total	1.256

Treaty reform / IGC / Lisbon Treaty	Enquiries
Germany	91
Spain	85
United Kingdom	74
Belgium	56
France	46
Italy	37
Netherlands	37
Ireland	29
Austria	17
Sweden	16
Portugal	11
Finland	9
Denmark	5
Greece	5
Luxembourg	4
Total EU-15	522
Poland	29
Czech Republic	13
Romania	12
Cyprus	9
Hungary	9
Bulgaria	6
Lithuania	6
Latvia	4
Estonia	3
Slovakia	3
Slovenia	2
Malta	1
Total EU-12	97
non-EU	40
Unspecified	196
Grand Total	855

