

*Sara Crane, Director, USA.gov | GobiernoUSA.gov | Kids.gov
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- AFFIRM Leadership Award for Innovative Applications - Mary Sue Deffily and the USASearch Program Team
- Federal Computer Week Rising Star Awards - Jessica Milcetich and Zach Baldwin
- Excellence.gov Awards Finalist - Data.gov
- InformationWeek 2011 Government Innovator Award Winner - USASearch Program

■ Helpful Links

www.GSA.gov/OCSIT

www.GSA.gov/Open

www.USA.gov

www.GobiernoUSA.gov

www.Publications.USA.gov

www.Search.USA.gov

www.Apps.gov

www.Data.gov

www.Challenge.gov

www.Citizen.apps.gov

www.info.apps.gov

www.Kids.gov

www.HowTo.gov

■ Budget Appendix

The U.S. General Services Administration's (GSA) Office of Citizen Services and Innovative Technologies (OCSIT) develops and delivers low-cost, high-value services and solutions that are used across government, enabling efficiencies, savings, and cost-avoidance that far exceed OCSIT's modest budget.

E-Government Fund

The E-Government (E-Gov) Fund facilitates adoption of innovative technologies that improve operational efficiency and effectiveness government-wide. E-Gov allows development of solutions that can be leveraged outside the resources and mission of any single agency. E-Gov initiatives enable billions of dollars in long-term savings, many orders of magnitude above the \$8M FY 11 E-Gov budget.

Program	Budget
Performance.gov	\$1.1M
Federal Risk Authorization and Management Program (FedRAMP)	\$0.3M
Federal Cloud Computing/Data Center Consolidation	\$0.44M
IT Dashboard	\$1.06M
Data.gov	\$0.9M
Challenges Platform	\$0
Citizen Engagement Platform (Apps.gov)	\$0
USASpending.gov*	\$1.2M
Small Business Dashboard*	\$0.1M
FFATA Subawards Reporting System Assistance*	\$2.88M
Total	\$8M
*Funded by OCSIT, managed by GSA Office of Government-wide Policy	

Federal Citizen Services Fund

Federal Citizen Services Fund (FCS) operations serve as the authoritative source for public government information and services. FCS enables citizen access and engagement through an array of direct services via the internet, phone, email, and print. The FCS fund saved the government over \$76M in FY11 in cost avoidance by offering agencies no or low-cost government-wide policy-compliant solutions and by eliminating costly and duplicative procurements.

Program	Budget
Contact Center Services	\$8.6M
Printed Publications Services and Citizen Outreach	\$3.9M
Web Management and Content (USA.gov & GobiernoUSA.gov)	\$6.1M
Center for Excellence in Digital Government (CEDG)	\$4.6M
Information Technology Services Solutions (ITSS)	\$10.8M
Total	\$34M